

## Drive Smarter Healthcare Consumerism Through Advocacy and Price Transparency



In-network healthcare prices vary by 300% or more, and online physician ratings aren't always accurate

- ▶ Health advocacy gives employees an expert in their corner to educate, motivate, and empower them to more easily navigate the healthcare system and better utilize their benefits

Over 30% of medical bills are wrong due to incorrect coding or other issues

- ▶ By optimizing employees' networks with high-quality, cost-effective care, health advocates help employers save millions in healthcare and productivity expenses

Two-thirds of patients find it difficult to determine medical costs before treatment

- ▶ Employees can access the benefit through the **New Benefits mobile app** and **MemberPortal.NewBenefits.com**

## How Alight Works

### A dedicated team of highly trained Health Pros:

- ▶ Help employees understand insurance benefits
- ▶ Provide guidance related to plan selection
- ▶ Explain care options
- ▶ Review medical bills and resolve errors
- ▶ Assist with scheduling appointments
- ▶ Help with issues related to dental and vision benefits
- ▶ Respond to most requests by the next business day
- ▶ Have passed rigorous credentialing and completed extensive training

### Price transparency tools allow employees to:

- ▶ Find highly rated doctors, dentists, and eye care professionals in their area who meet their personal preferences and healthcare needs
- ▶ Get price comparisons before receiving procedures and care
- ▶ Compare medication prices and help lower the cost of prescriptions

*Alight will never share protected health information (PHI) with your employer. Alight does not provide medical advice or replace your doctor. Alight is unable to assist during medical emergencies. Alight provides unbiased recommendations and is not affiliated with anyone that we recommend.*